

Harrogate & Rural engagement response Action Plan

Created : 13 December 2019

Item	Themed Expected outcome	Action required	Lead	Timescale	Progress Update
1.	To have a clear understanding & response for those that have transport and travel issues	To map the volunteer driver provision across HaRD/Wetherby & make information available to services users, carers & staff.	CCG	March 2019	
		Work with third sector partners in areas where there are key population gaps	CCG	March 2019	
2.	To have clearly defined service offers (crisis, community & home treatment) close to where people live	To map existing service offer (crisis, home treatment & community) with the Wetherby area ; including where & how often	LMgrs	Jan 2020	
		To secure additional clinical capacity in the Wetherby area is required.	CCG/Lmgrs	April 2020	
		To work in partnership with CCGs to ma the future	CCGs	April 2020	

Item	Themed Expected outcome	Action required	Lead	Timescale	Progress Update
		service requirements for EIP against the revised national trajectory			
		To work towards clinical capacity with our HARA partners to support care closer to where people live	LMgrs	April 2020	
		To have agreement with the Wetherby AMHPs & TEWV crisis staff regarding the MHA assessment, conveyance & S136 requirements	LMgrs	April 2020	
3.	To have clear decision-making and support pathways with partners to support alternatives to admission	To promote the third sector response pathway to all third sector MH support groups	AMH Lmgr	March 2020	
		To confirm named alternatives to places of safety that can support a space for a mental health conversation to take place in each of the geographical areas, including North Yorkshire 'safe spaces'	AMH Lmgr	March 2020	
		To understand the patient flow, AMHP access & crisis support for Wetherby & Leeds plans for a crisis house.	AMH Lmgr/CCG	April 2020	

Item	Themed Expected outcome	Action required	Lead	Timescale	Progress Update
		Confirm with the NYPCC & CCG the future model for force control & street triage response that will benefit the HaRD population	AMH HoS	April 2020	
4.	To have a clear map of service provision & partnership working with third sector development	To finalise the commissioned arrangements for the crisis café within the HaRD locality	AMH Lmgr	March 2020	
		To understand the potential for a crisis café offer in the Wetherby area.	CCG	April 2020	
		To map the complementary services that can support people's wider social care needs – NYCC connect website	Local authority	April 2020	
5.	To align community services with our PCN partners & support for co-locating mental health workers within primary care	To meet with HARA to map the potential clinical space across the HaRD community to support assessment & treatment	Lmgrs	April 2020	
		To meet with CCG/PCN clinical directors to support access to IAPT co-located in primary care & support to mental health specialist advice	CCG/LH/NL	April 2020	

Item	Themed Expected outcome	Action required	Lead	Timescale	Progress Update
6.	For people who require admission & their ' carers ' will understand the reason for admission and anticipated length of stay & they have seamless care	To have an agreed clinical decision-making tool across the localities that considers alternative to admission first.	Lmgrs	March 2020	Kaizen event planned for January 2020
		To update patient information that supports people at the point of admission and care at home.	LMgrs	April 2020	